



297 Anna St. | Watsonville, CA 95076
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www.PulseShowerSpas.com

TUB RETURN POLICY

Pulse ShowerSpas has a 30-day return policy. After 30 days from purchase, we do not offer refunds or exchanges.

A return MUST be unused, in the same condition received, and be in the original packaging including all parts.

A receipt or proof of purchase is required to complete a return.

REFUNDS (IF APPLICABLE)

Once a return is received and inspected by PULSE, an email will be sent notifying you of the approval or rejection of your refund.

If approved, the refund will be processed as a credit applied to your account or refund to the applicable credit card within 5 business days.

Note, a 15% re-stocking fee will be applied to the refund.

SALE ITEMS

All sale items are considered final purchases and cannot be refunded or exchanged.

DAMAGE

All tubs must be inspected within 5 days of receipt for any damage. We do not offer replacements if a damage claim is made after this time frame. Please email returns@pulseshowerspas.com to notify us of a damaged product.

RETURN SHIPPING ADDRESS:

PULSE Shower Spas, Inc.
297 Anna Street
Watsonville, CA 95076

RETURN SHIPPING:

The cost of return shipping is the sole responsibility of the customer unless the product has a manufacturers defect. Please note, for consideration of a refund or exchange the product must first be received at our warehouse and inspected. Within 5 business days of receipt of the product an email will be sent notifying the customer of eligibility of a refund or exchange based on the above criteria.